

Course Aim:

To provide security practitioners with the soft skills for effective leadership and people management, ultimately optimizing team performance—specific to the security industry.

Essential For:

Security Senior/Managers, Security Supervisors, Property Manager, Building Manager, Facility Manager, Operations Manager and personnel involved in security management of a facility or building.

Certification:

Upon successful completion of the course, participants will be awarded:
Certificate of Completion.

Duration: 3 days



FOR REGISTRATION/ ENQUIRIES, CONTACT:

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Security Resource Management

[HLST 012]



Providing Strategic Security Solutions

So much attention has been paid to technical and operational security knowledge that the cornerstone of management itself appears to have been neglected. Considering that technology and operational flows, which are critical factors in the success of a security design, are designed, executed and monitored by people, the effective management of people simply cannot afford to take a backseat. Management skills in security are unique in that they aim to encourage better decisions with very real situational impact. The security professional's depth of knowledge at work will be significantly complemented by the understanding and acquiring of management skills specific to the security industry.

Course Synopsis:

This programme will arm the participant with the essentials of leadership such as recognizing the different management styles, identifying workload and delegation, and understanding human involvement in error. Participants will also learn to determine the State of the Team, develop a Short Term Strategy and accentuate leadership in emergencies. Case studies specific to security will facilitate grasp and application of the management skills to the participants' work.



Course Benefits:

1. Discover how positive self and team attitudes can be fostered for improved team performance all round.
2. Develop an effective leadership style.
3. Make better decisions as a leader even when under pressure and time constraint.

Course Completion:

On successful course completion, a Certificate of Completion will be awarded by STET Homeland Security Services.

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Topic Synopses

Providing Strategic Security Solutions

Attitudes and Management Skills

- What is Resource?
- The Human Factor
- Mindset and culture
- Management styles—how to identify and respond
- Authority and assertiveness
- Challenge and response
- Workload and delegation

Communication Skills

- Creating a good climate
- The complete message - more than words
- Briefing/ Debriefing

Team Psychology

- Recognizing the State of the Team
- Combining Stress, Experience and Response

Getting Involved with Error

- Automation Hazards and Awareness
- Human Involvement in Error
- Judgment and Decision-Making

Leading in Emergencies

- Leadership in Emergencies
- Developing a Short Term Strategy
- Management in a Crisis



“Lead and inspire people. Don’t try to manage and manipulate people. Inventories can be managed but people must be lead.”

- Ross Perot